

!WELCOME TO ICON VALLARTA!



Dear Owner,

Asociación de Condóminos Icon Vallarta A.C. and this Administration extend the most cordial welcome wishing you enjoy your stay the most; the staff is ready to pamper you as you deserve. As an owner, resident or visitor at Icon Vallarta, we wish to make sure you enjoy to the full the experience of the complex and Puerto Vallarta, therefore to promote a healthy coexistence, we ask for your support in following the Condominium Policies and Regulations.

- The Concierge personnel is the key area to attend you during your stay with us, do not hesitate in contacting them dialing 5101 for Tower 1, 5102 for tower 2 and 5103 for tower 3 every day from 8 am to 9 pm. It is important to notify your arrival, length of stay, and departure date from your unit.
- Help us parking your vehicle in the authorized space. Visitor's vehicles will occupy a spot in the parking garage outside. The administration is not responsible for stolen or damaged vehicles. The speed limit is 10 kilometers per hour. The motor lobby area and access to each building is for no longer than 10 minutes. We will gladly provide Valet Parking service.
- At the pool area it is not allowed to reserve furniture. Belongings found on furniture without the owner at sight in common areas for more than 15 minutes will have to be removed and stored by security. It is very important to observe the regulations at the pool, not smoking, drinking or eating when making use of them, **avoiding glass items**, kids must be supervised by an adult and must not enter any toys or inflatables. Please remember you are swimming at your own risk. Please wear swimsuit and pool diapers for kids. Help us keep the pool clean, taking trash to the right containers. Pool hours are from 8 am to 9 pm. (During high season from 8 am to 10 pm). The Jacuzzi use is exclusive for **ADULTS**, 9 am to 11 pm. Towels at the pools shall be white or beige and should be placed on deckchairs, beach beds and furniture in order to prevent sunscreen and/or sunblock stains.
- It is prohibited to hang or leave clothes or towels at the terraces, even on chairs or any kind of furniture.
- We remind you that **pets should not remain in common areas, wearing a leash at all times** and using the service elevators, no the main ones.
- Please do not throw any garbage through the balcony or terraces. We must care for the cleanliness and hygiene of your condominium. No clothes or towels shall be placed in terraces or on furniture.
- Coolers are not allowed, even at the beach club. Please do not move any furniture from its place. Kids should not play in green areas.
- We ask you not to enter the elevators when wet, this may cause accidents.
- The gym is for exclusive use for 15-year old +, all users must wear sports clothes. Open from 6:00 a.m to 10:00 p.m. The use of machines is under your own responsibility.
- The music at the pools is a background. Please use earphones with your music devices.
- The music inside of units must remain in low volume for calm to prevail.
- We ask you to tight trash bags to throw in chuts, do not leave them near elevators at any level. Please throw only small bags with organic or inorganic trash. Cardboard, plastic, sticks, wood and styrofoam shall be taken to the recycling area at the basement areas below tower 1.
- Due to Government orders, heavy or big plant pots and furniture must be removed from terraces.
- We will appreciate your support in leaving dishes and belongings of both restaurants in common areas, please do not take them to units. If there are any restaurant belongings in your unit, please return them.
- We kindly ask you to observe the number of guests allowed per unit. Concierge may provide this information.
- For parties or reunions in common areas, they must be approved by the HOA Board, no events will be approved during high season with no exception.
- Forgotten items will be taken to a storage room. After 15 days the will be donated to a children's Association, therefore we ask you to be attentive to your belongings.

Our biggest effort is to provide you with the best service every day, therefore we will appreciate your comments and suggestions to the Administration.

At Icon Vallarta we work to exceed your expectations...

The Administration